



Little Tiddles Softplay

Terms & Conditions

General

1. It is the responsibility of the hirer to ensure that there is EASY ACCESS to the venue for unloading (delivery) and loading (collection) of the equipment.
2. We will endeavour to arrive in plenty of time to set up the equipment, however Little Tiddles Softplay are not responsible for any delay incurred through unforeseen circumstances, i.e. traffic problems, bad weather etc.
3. Soft play equipment is for Pre school children up to and including the age of 4 years.
4. There must be a minimum of 2 responsible adults (over the age of 18) supervising children at all times. To comply with insurance regulations responsible adults must not be under the influence of alcohol or drugs when in charge.
5. Where smaller children are using the equipment i.e. as young as 1 year old we strongly recommend that there are more than 2 adults supervising them at all times.
6. It is the supervising adults responsibility to ensure that the equipment does not become too over crowded.
7. There must be at least 2 adults supervising the children at all times, preferably more when there are over 10 children playing, as a ratio you should ensure that there is 1 supervising adult for every 5 children.
8. Shoes must be removed, as should any jewellery, glasses, sharp objects and any items from pockets before entering into play.
9. Socks MUST be worn at all times during play
10. No face paints or other coloured objects like silly string is allowed near the Soft play equipment.
11. No food, drink or chewing gum is to be allowed on or near Soft play equipment
12. Little Tiddles Softplay accepts no responsibility regarding photography of children using the Soft play equipment.
13. A 50 % deposit is required at time of booking with the balance due on the day of your event. Payment can be made by either: cash, bank transfer, Paypal, or over the phone using a Debit or Credit.
- 14. In the event of any accident to comply with our Insurance conditions professional medical advice must be sought within 1 hour of the injury occurring, reports are likely to be requested by the Insurance company claim arise.**
- 15. The appropriate Health & Safety Report must be completed at the time when Little Tiddles staff returns to collect the Equipment.**

The Equipment

1. The Ball Pool should be limited to no more than 5 children at any one time. It is the responsibility
2. of the supervising adults to reduce that number accordingly if particularly young children are in the Pool with older ones.
3. Although the Soft play equipment and Balls from the Ball Pool are cleaned after every event it is recommended that supervising adults discourage children from placing balls in their mouths for hygiene purposes.
4. Particular care should be taken when younger children and toddlers are exiting the Ball Pool to ensure no accidents occur. Diving/ Jumping into or Standing on the side of the Ball Pool MUST NOT be allowed.
5. Safety mats MUST always be used under Ball Pool and all Soft play items.
6. Soft play equipment MUST NOT be thrown and Ball Pool should not be moved once set up.
7. Rockers should be supervised closely and only 1 child should play on them at a time.

Safety

1. It is the responsibility of the hirer to ensure that, once set up, due care and attention is given to avoid damage to the Soft play equipment.
2. There must be No smoking or barbecues near the Soft play equipment.
3. For safety reasons no water or Bubbles should be sprayed/blown onto Soft play equipment.
4. When Ride-Ons, Cars and trekkers are hired then children must be under supervision at all times. Care should be taken when children are getting on and off/ in or out of these items, and particular care must be taken so that children's feet are kept away from the wheels at all times.
5. Children must not stand on the seats of the Ride-Ons/Trekkers.
6. Ride-Ons, Trekkers, Cars must not be used as "Bumper cars" whereby children deliberately run into another child's vehicle at any time.
7. All children must be supervised when using Musical instruments. Children must not be allowed to run around with any item. Particular care should be taken so that no item is placed in any child's mouth.
8. If Play parachutes are hired then children must be supervised at all times, and no child must be left alone in the parachute. Parachutes must not be placed over the head or wrapped around child at any time.
9. Parachutes should not be used to throw children up in the air.
10. No pets are to be allowed on Soft play equipment or mats

Indoor /Outdoor Use

1. Equipment is predominantly for indoor use unless by special arrangement.
2. Under exceptional circumstances where equipment is allowed outside it must be sited on grass and the ground sheet must be used.
3. In the event of bad weather the equipment must be covered immediately, or taken inside to prevent weather damage.
4. It is responsibility of the hirer to find a suitable site, i.e. flat, well drained, clear from glass etc and in a clean / hygienic area if an outdoor event is being arranged. PLEASE NOTE: WE CANNOT SET UP EQUIPMENT IN PUBLIC HOUSE CAR PARKS, due to the risk of broken Glass.

Return of the Equipment

1. Equipment must be returned in the same condition as it was delivered in.
2. If equipment is returned in a dirty condition as deemed by Little Tiddles Softplay at the time of collection then a £50.00 fee will be charged, this amount must be paid within 7 days of the party/event.
3. Any damage to Soft play equipment will be chargeable at an appropriate amount, i.e. cost of repair or replacement.
4. Lost or stolen items will be charged at an appropriate amount, i.e. cost of replacement.
5. Please note the Ball Pool should only be dismantled by ourselves, please do not attempt to pack away as it is portable and balls are carried within it for transporting.

Little Tiddles Softplay Ltd
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